

From: Kirk Forsht/=TMS/Toyota.

Sent:3/1/2007 1:39 PM.

To: [-] Chris Santucci/=WDC/Toyota_NY@TOYOTA_NY.

Cc: [-]

Bcc: [-]

Subject: Re: ES350.

CALL ME PLEASE!!!!

That ES was bought back on 02/07/2007 for a transmission fluid leak from the top of the case plug.

Please call me, I tried your cell and your desk. You are probably in Tinto's office getting the business, good luck!

Kirk

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Chris Santucci/WDC/Toyota_NY@TOYOTA_NY
03/01/2007 01:00 PM
To Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA
cc Christopher Tinto/WDC/Toyota_NY@Toyota_NY, Kevin Ro/WDC/Toyota_NY@Toyota_NY
Subject ES350

Mitch,

Today I took NHTSA out in an ES350. The agency has received 9 compliant reports on unintended acceleration, some related to the cruise control. I am attaching a spreadsheet with the 9 reports.

NHTSA measured brake pedal effort and found with full power braking assist from the booster, it is very easy to stop the vehicle at speed with a wide open throttle. With a depleted brake booster, it is more difficult, but still easily stoppable with a wide open throttle.

I don't think that they will open, but you never know. There are a lot of complaints for such a new vehicle production run, and there is one buyback (JTHBJ46GX72 [REDACTED], although the buyback could be unrelated). NHTSA asked me about warranty claims on the cruise control stalk, but I could not answer them. I don't think they want to do another one of these investigations, but I will keep you informed. Please take a look at the complaints, and we can discuss next week.

